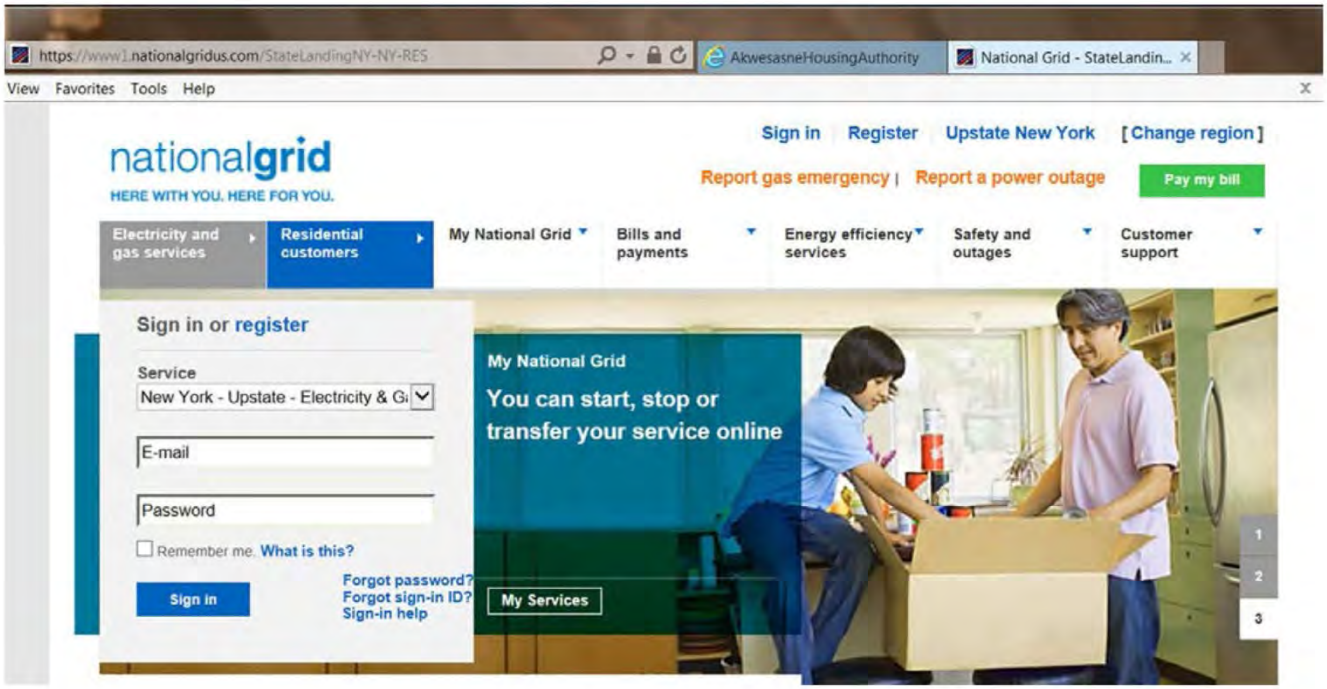
National Grid Customers

National Grid Customers can obtain their Billing and Payment History online.

Go to the National Grid Website: https://www1.nationalgridus.com/StateLandingNY-NY-RES



Information Needed for a National Grid Online Profile

- National Grid Account Number
- Last 4 numbers of Customer's Social Security Number
- Personal Email Address
- New Password- At least 8 characters (One Capital Letter, Lower Case Letter, Number)
- Create a secret question and answer

Click the Register Button to Start

My National Grid

1 User registration
2 Verification
3 Add an account
4 Confirmation

Create an online profile

Registering for online access is quick and easy and won't take more than a few minutes. When you register, you'll create a My National Grid profile for your accounts to be linked to.

Don't have a National Grid account yet? **Check service availability**, then register for online access to Start service.

Please provide your full name

First name:

Last name:
(optional for business customers)

Create a Sign-in ID and Password Why?

Sign in ID: ?
(Note: This must be a unique e-mail address.)

Verify Sign in ID:

Password: ?

Verify password:

Create a Security question Why?

Select a question: Select your question

Type your answer:

Notifications e-mail address Why?

☐ **Specify a different e-mail address to receive notifications.**

☐ **Read disclaimer**

Need help?

Watch our step-by-step instructional video to **learn how to register for a new sign in ID.**

Benefits of registering

View and pay bills

View your billing and usage history

Receive personalized energy savings information and tips

Report or check on an outage quickly and easily

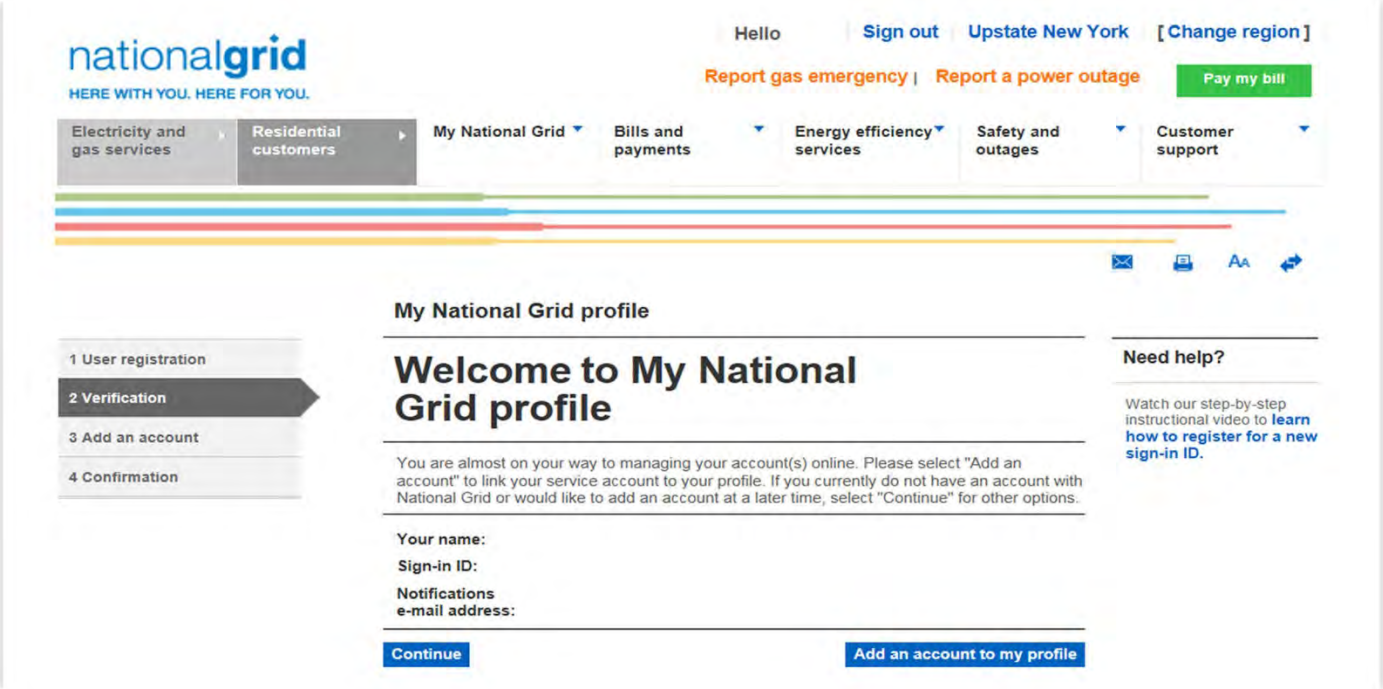
Receive important storm notification e-mails and alerts

And much more...

In order to continue, please indicate that you have read our disclaimer by clicking in the checkbox.

Previous | Cancel | Continue

Complete the following screen with your National Grid Infomation



Click the Add an account to my profile Button

Input your National Grid Account Number

Input Customer's last 4 digits of their Social Security Number

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